



**Radford**  
UNIVERSITY

YOUR GUIDE TO BECOMING A  
*Highlander Family*



➤ FIND YOUR PLACE. **HERE.**



## QUICK ENROLLMENT CHECKLIST

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- ✓ Register for and attend Quest, Radford's orientation program, in **Highlander Portal**.
- ✓ Activate **OneCampus** account.
- ✓ Complete housing application in **OneCampus**.  
*Note: incoming freshmen on main campus are required to live on campus unless a housing exemption is granted.*
- ✓ Accept financial aid in **OneCampus**.
- ✓ Pay university bill in **OneCampus**. Bills will be delivered electronically in July 2025.
- ✓ Submit required documents in **Highlander Portal**:
  - ✓ Student Immunization Form
  - ✓ Final transcript
  - ✓ Consent to Enroll Form
- ✓ Complete online safety modules (an email with more information will be sent in early August).
- ✓ Start checking Radford email account.
- ✓ Start preparing for the start of the semester, which may include:
  - ✓ Checking housing room assignments through Radford University email
  - ✓ Submitting the Student Information Release Authorization (FERPA compliance)
  - ✓ Purchasing a parking permit
  - ✓ Purchasing books
  - ✓ Preparing computer and phone
  - ✓ Downloading the RU Mobile app
  - ✓ Looking for on-campus jobs through Handshake



**HIGHLANDER PORTAL**  
[join.radford.edu/portal](https://join.radford.edu/portal)



**ONECAMPUS**  
[onecampus.radford.edu](https://onecampus.radford.edu)

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# YOUR GUIDE TO BECOMING A **HIGHLANDER FAMILY**

At Radford University, we want preparing for college to be an exciting and empowering time.

All over campus, we are happy to help you and want to see you succeed. Congratulations again on your admission. We're thrilled you've chosen to join our **#HighlanderFamily!**

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admissions@radford.edu • admissions.radford.edu • 540-831-5371





# REQUIRED ENROLLMENT FORMS

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## STUDENT IMMUNIZATION FORM

Pursuant to Commonwealth of Virginia Law, all incoming students are required to submit a Student Immunization Form. Failure to complete the Student Immunization Form will result in a registration hold preventing class registration. Learn more at [www.radford.edu/immunization](http://www.radford.edu/immunization).

**To submit online:** Visit the secure Medicat website at [radford.medicatconnect.com](http://radford.medicatconnect.com) and choose Radford University. Log in using your OneCampus credentials.

Submit your Student Immunization Form prior to your Quest date or bring it with you to submit at Quest.

## CONSENT TO ENROLL FORM

All incoming students must complete and submit the Consent to Enroll Form, available in the **Highlander Portal**, prior to Quest. This form collects required information, including disclosure of criminal history and emergency contact. Failure to complete this form will result in a registration hold preventing class registration.

## FINAL TRANSCRIPT

Send an official copy of your final transcript(s) to the Office of Admissions. High school transcripts must show graduation date. For transfer students and students seeking credit for dual enrollment, we must have an official copy of your college transcript in order to review for transferable credit. We strongly recommend submitting transcript(s) prior to Quest.

## ONLINE SAFETY MODULES

As part of our commitment to student safety and success, Radford University requires all new incoming students to complete federally mandated educational courses prior to the start of fall semester. These online safety modules are designed to equip students with skills to recognize problem situations and make informed decisions — at Radford and beyond. Students will receive an email the first week of August with instructions on how to complete these online courses.

## STUDENT INFORMATION RELEASE AUTHORIZATION\*

Radford University student record policies and practices are in full compliance with the Family Educational Rights and Privacy Act (FERPA). The university will not release information about a student from records, except directory information, to people (including parents) without obtaining the written consent of the student.

Students may voluntarily authorize the university to share student record information by submitting the enclosed form and returning it to the Office of the Registrar. Visit [www.radford.edu/registrar](http://www.radford.edu/registrar) for more information.

*\*Student Information Release Authorization is optional.*

# IMPORTANT DATES

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**Send your final transcript(s) and submit both your Consent to Enroll Form and Student Immunization Form prior to Quest.**

**June 3, 2025** – Deadline to sign up for payment plan to pay fall charges in five installments.

**June 30, 2025** – Deadline to request housing accommodations for documented disability through the Center for Accessibility Services (CAS).

**July 1, 2025** – Deadline for Financial Aid Office to receive a 2025-2026 FAFSA for consideration to be packaged prior to the fall bill due date.

**July 2, 2025** – Deadline to sign up for payment plan to pay fall charges in four installments.

**July 8, 2025** – Radford University will begin sending fall 2025 e-bills to all enrolled students.

**July 10, 2025** – Students can upgrade meal plan online in OneCampus or in person at ONE Card office. Confirmation emails sent to students enrolled in Inclusive Access Materials eligible classes.

**July 19, 2025** – Priority deadline to submit financial aid verification documentation for the 2025-2026 school year for consideration to be packaged prior to the fall bill due date.

**Aug. 1, 2025** – First day to purchase parking permits online in OneCampus. Deadline to sign up for payment plan to pay fall charges in three installments.

**Aug. 9, 2025** – Priority deadline for Financial Aid Office to receive a Parent PLUS or private education loan application to assist with fall charges prior to the fall bill due date.

**Aug. 18, 2025** – Fall 2025 payment deadline.

**Aug. 20, 2025** – Late fees applied to any unpaid student account balance.

**Aug. 20, 2025** – Last day to make meal plan changes online.

**Aug. 21, 2025** – New student move-in begins (Roanoke).

**Aug. 21-22, 2025** – New student move-in, main campus.

**Aug. 25, 2025** – First day of classes for fall 2025.

**Aug. 26, 2025** – Classes dropped for students with an unpaid account balance.

**Aug. 31, 2025** – Last day for undergraduate students to add/drop courses without penalty.

**Sept. 4, 2025** – Last day to make meal plan changes (in person at ONE Card office only).

**Sept. 8, 2025** – Last day for students to withdraw and receive a full refund.

**Sept. 27-29, 2025** – Family weekend.

**Oct. 17, 2025** – Fall break.

**Nov. 2025** – Spring course registration begins, see your advisor in October and make sure your immunizations are complete.

**Nov. 22, 2025** – Thanksgiving break begins; main campus residence halls close at noon.

**Nov. 30, 2025** – Thanksgiving break ends; main campus residence halls open at noon.

**Dec. 12, 2025** – Last day of classes and exams.

**Dec. 13, 2025** – Main campus residence halls close at noon.

# PLANNING TO LIVE ON CAMPUS?

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Radford University requires that all first-time, first-semester main campus students live on campus for at least four consecutive semesters. Transfer students and students at our Roanoke site are exempt from this requirement.

The housing application collects important personal information, asks roommate profile questions and lets students search and match with future roommates. If students are requesting a specific roommate, they will need the prospective roommate's Radford ID number. To access the housing application, go to **OneCampus** and search **Housing**.

Preview housing options on the housing website at [www.radford.edu/housing](http://www.radford.edu/housing).

Students seeking a housing accommodation for a documented disability should contact the **Center for Accessibility Services** at **540-831-6350** to submit documentation no later than **June 1**.

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## LIVING-LEARNING PROGRAMS

Main campus students can apply to participate in a Living-Learning Program (LLP) in their housing application.\*

In some LLPs, students take one or more courses together; however, all LLPs **provide students opportunities to deeply engage with faculty and peers who share similar interests.**

- > **Artis Residential Community**
- > **Community of Artists**
- > **Entrepreneurship Living-Learning Community (ELC)**
- > **Nursing Living-Learning Community**
- > **Radford Recovery Community**
- > **School House**
- > **Wellness Community**

*\*All freshmen admitted to the Honors College live in Floyd Hall unless they are varsity athletes or commuters. If interested, honors students are welcome to participate in the social and academic activities of most other LLPs. However, freshmen will not be able to participate in both the Honors College and an LLP that also has a residential requirement (e.g., Community of Artists).*



**HOUSING AND RESIDENTIAL LIFE**  
[www.radford.edu/housing](http://www.radford.edu/housing)

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# READY TO MOVE IN?

Housing assignments, roommate information and move-in specifics will be sent by email in June.

In each standard double room, we provide each resident with a twin extra-long bed and a desk chair, dresser and closet storage. We also provide toilet paper. The following is a list of suggested items to pack:

- > Items to personalize your room (rugs, lamps, pictures)
- > Bedding (twin extra-long) and bath towels
- > Entertainment items (books, cards/board games, TV/speakers)
- > A safe to secure valuable items
- > Storage items (bins, hangers, stackables)
- > Study tools (laptop, paper, pens/pencils, printer, etc.)

## Live on campus, improve your GPA

Research shows students living on campus earn grades **30% higher**

than those of off-campus or commuting students.

### Every residence hall has:



Kitchen facilities



Free laundry facilities



Lounges and study spaces

## RESIDENTIAL LIFE SUPPORT STAFF

### RA: Resident Assistant

RAs are current student leaders who oversee one floor of residents. They are the go-to resource in residence halls!

### RD: Resident Director

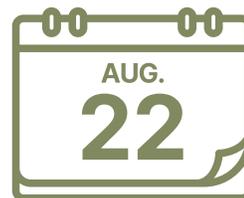
RDs are professional staff members that live in the residence halls full time. They oversee the whole building, including supervising RAs.

## MOVE-IN DATES

### MAIN CAMPUS



### ROANOKE



**MOVE-IN DETAILS**

[www.radford.edu/housing/move-in](http://www.radford.edu/housing/move-in)



# HIGHLANDER SUCCESS CENTER

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## STUDENT CONNECTION PROGRAMS

**Student Connection Programs oversees two major programs for new students: Quest and University 100.**

Quest is Radford's orientation program. At Quest, students learn about campus services, meet with faculty and finalize their class registration. There is no cost to attend Quest, and family members are encouraged to attend. Review available Quest dates at [www.radford.edu/quest](http://www.radford.edu/quest), then register for Quest in the **Highlander Portal**.

University 100 (UNIV 100), or Introduction to Higher Education, is a small seminar-style course that helps students transition to college by teaching the skills and resources necessary to be both personally and academically successful at Radford University. This class is highly encouraged for new students.

## ACADEMIC SUPPORT

The Harvey Center for Learning and Writing offers free tutoring and writing support to students on both main campus and at our Roanoke site.

Tutors are peers specializing in an academic subject who help students develop study strategies, understand key concepts from the class, prepare for exams and improve general success skills like time management and notetaking. The Harvey Center also offers writing help at any stage of the writing process. Learn more, including how to make an appointment, at [www.radford.edu/harvey](http://www.radford.edu/harvey).

## ACADEMIC ADVISING

Academic advisors help students develop meaningful educational plans compatible with their life goals. Advisors facilitate communication, coordinate course planning and connect students to other campus services. Explore the full range of Radford's advising services at [www.radford.edu/advising](http://www.radford.edu/advising).

Prior to Quest, students should monitor their @radford.edu email for communications from advising. During Quest, advisors will provide an overview of important advising information to all students. After Quest, students must meet with their advisor at least once each semester (and more often is encouraged!).



**HIGHLANDER SUCCESS CENTER**  
[www.radford.edu/success](http://www.radford.edu/success)

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# ACADEMIC ADVISING

## Advising Answers Provided at Quest

1. How will my advisor communicate with me?

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2. When should I plan to see my advisor to plan future term registration?

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3. How can I see my academic advisor?

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4. What is the student degree audit?

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5. How do I know my prior college course work is counting?

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6. What happens if students earn less than a 2.00 GPA in their first semester?

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7. Going into my final semester for graduation, what two items should I check on my degree audit?

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## Important Advising Information

**1. Add/Drop Week** – During the first week of the semester, students may add and drop classes without academic penalty. New freshmen must visit their advisor for schedule adjustments.

**2. GPA** – Radford University grade point averages are calculated on a 4.00 scale. A 2.00 is required to remain in good standing and to prevent being placed on academic probation or academic suspension.

**3. Academic Standing (probation)** – Students with a GPA below 2.0 at the conclusion of a semester will be on academic probation.

**4. Withdrawals** – The withdrawal deadline is the Friday of the 10th week of the semester. A course withdrawal appears as a “W” on the transcript. Students who withdraw from all courses after the census date will be charged a percentage of the tuition and fees based on date of withdrawal. Review the full University Withdrawal Policy on the bursar’s website at [www.radford.edu/bursar/policies-procedures](http://www.radford.edu/bursar/policies-procedures). *Note: HSC advisors originate the withdrawal process.*

## Notes

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Radford University uses the results of the Free Application for Federal Student Aid, or FAFSA, to determine student eligibility for federal, state and institutional financial aid.

You can still file the FAFSA for consideration at [studentaid.gov](https://studentaid.gov); be sure to include Radford University in the list of colleges to receive your FAFSA, using code **003732**.

## MONITORING AID STATUS

Students should check the email address used on their Radford University application regularly. If we need any additional information to process your application, this is how we will reach out.

To check on the status of requested documents, go to **OneCampus** and search **Financial Aid Requirements**.

Review the deadlines students must meet to receive aid at [www.radford.edu/finaid-timeline](https://www.radford.edu/finaid-timeline).

## REVIEWING AND ACCEPTING FINANCIAL AID

Once financial aid has been awarded, you will need to review and accept your package. We've included instructions below, and a step-by-step video is available at [www.radford.edu/accept-aid](https://www.radford.edu/accept-aid).

- > Go to **OneCampus** and search **Financial Aid Dashboard**.
- > Select **2025-2026** then click submit.
- > If you are missing any required documents, they will be highlighted in yellow.
- > Review the information and respond to any questions or acknowledgements that are highlighted in red.
- > Accept or decline all offered aid programs.

Students must meet Financial Aid Satisfactory Progress standards in order to receive aid each year. Learn more at [www.radford.edu/progress](https://www.radford.edu/progress).

## HELPING YOUR STUDENT PAY FOR COLLEGE

Frequently, a financial aid offer does not cover all educational expenses. However, there are options available to help cover any out-of-pocket expenses.

**Parent PLUS loan** is a loan offered by the Department of Education that is taken out in the parent's name to help with educational expenses. Parents can apply online at [studentaid.gov](https://studentaid.gov).

**Private education loans** are credit-based loans available to students and offered through various lending institutions. Students will require a credit-worthy co-signer in order to be approved. Most loans do not require repayment while the student is in school.

## 15/15/15 ON-CAMPUS EMPLOYMENT INITIATIVE

Starting in fall 2024, all on-campus student jobs earn \$15/hour.

	15 hours per week at \$15/hour	x15 weeks in a semester
Fall semester	\$225	\$3,375
Spring semester	\$225	\$3,375
Total earned per year		\$6,750



## PAYING YOUR BILL

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All payments made on a student account are processed by the **Office of the Bursar**.

Radford University distributes e-bills and bill reminders electronically. All notices will be sent to students at their Radford University assigned email addresses. Students can monitor account status in OneCampus by searching **Payments/Payment Plans**.

### ARE YOU AN AUTHORIZED PAYER?

Authorized payers are individuals other than the student with access to the student account, billing statements and the capability to make payments online. Authorized payers must be set up by the student; this is separate from a FERPA release. Authorized payers are set up in **OneCampus**; visit [www.radford.edu/authorized-payer](http://www.radford.edu/authorized-payer) for more information.

### ARE YOU ENROLLED IN A PAYMENT PLAN?

A Radford University payment plan allows students to pay equal amounts of their bill in three, four or five installments. Payment plan enrollment begins in early May. Earlier enrollment in a payment plan means payments are spread over more months, and less money is due per month. For instructions on how to enroll in a payment plan in **OneCampus**, visit [www.radford.edu/payment-plan](http://www.radford.edu/payment-plan).

### WAYS TO PAY

VISA, MasterCard, Discover and American Express online payments are accepted and subject to an additional 2.8% fee. Paying online by echeck carries no additional fee. University bills are paid in **OneCampus**; visit [www.radford.edu/account](http://www.radford.edu/account) for instructions.

If your family is using a Virginia529 college savings plan, you must submit an Invest529 distribution request form (located at [www.virginia529.com](http://www.virginia529.com)) to the Virginia529 college savings plan office each semester in order to have funds disbursed to Radford University.

Students planning to use VA benefits to assist with educational expenses must initiate the process with the Department of Veterans Affairs. Learn more about our Military Resource Center services at [www.radford.edu/veterans](http://www.radford.edu/veterans).



**OFFICE OF THE BURSAR**  
[www.radford.edu/bursar](http://www.radford.edu/bursar)

# SAMPLE E-BILL

Radford University will begin billing all enrolled students on **Tuesday, July 8, 2025**.

Rates of the sample bill reflect **2025-2026** costs.

Due Date: Aug. 18, 2025

Amount Due: 10,162.50

Student ID 900000000

Student Name Huey Highlander

Term	Date	Description	Charges	Credits
		*PREVIOUSLY BILLED BALANCE*	0.00	0.00
FALL25	8-Jul-25	Matriculation fee	325.00	
FALL25	8-Jul-25	Meal plan on-campus	2,820.00	
FALL25	8-Jul-25	Room-multiple	3,491.50	
FALL25	8-Jul-25	Mandatory technology fee	60.00	
FALL25	8-Jul-25	Mandatory comprehensive fee	2,067.00	
FALL25	8-Jul-25	Tuition-undergraduate in-state	4,349.00	
FALL25	8-Jul-25	Enrollment deposit		200.00
FALL25	8-Jul-25	E-bill generated	0.00	0.00
		*CURRENT BILLED BALANCE*		
		---PENDING CREDITS---		
FALL25	8-Jul-25	Direct unsub Stafford Loan		1,000.00
FALL25	8-Jul-25	Direct sub Stafford Loan		1,750.00
		**PENDING CREDIT TOTAL**		2,750.00

**Matriculation fee:** This is a one-time fee charged to new students to pay for Quest and other new student support services.

**Meal plan on-campus:** On-campus students living in residence halls are required to have a meal plan. We have used the Highlander Residential dining plan rate here.

**Room-multiple:** Room rates are based on room type and location. We have used the most common rate, a multiple occupancy residence hall room.

**Mandatory technology fee:** This fee is assessed each semester to support technology resources and services provided to students.

**Mandatory comprehensive fee:** This fee is assessed each semester to support services including transportation, recreation and student health.

**Tuition-undergraduate in-state:** The shown amount is based on full-time (12-16 credit hours) enrollment as an in-state student.

**Enrollment deposit:** This is a credit for the previously paid enrollment deposit.

**Direct unsub Stafford Loan and Direct sub Stafford Loan:** Accepted financial aid is shown here as a pending credit on the bill.

# SET UP YOUR DEVICES

## ACCESS YOUR RADFORD EMAIL

Once students activate their OneCampus account, they have access to their Radford email address.

Your Radford email address is the same as your OneCampus username. Check email by searching **Email** in OneCampus.

Students should check their Radford email address regularly for important information about housing, university bills and academic advising prior to the start of the semester.

## PREPARE YOUR PHONE

### > SET UP EMAIL

Radford University email can be easily configured on smartphones or other mobile devices. For detailed instructions, visit [radford.service-now.com/itonestop](http://radford.service-now.com/itonestop) and search for **Email Setup**.

### > INSTALL RU MOBILE

RU Mobile offers easy access to campus maps, bus routes, class schedules, dining menus and more. Download **RU Mobile** from Google Play or the App Store.

### > INSTALL RADFORD SAFE

This mobile safety app empowers students to take charge of their safety and to look out for those around them. Download **Radford Safe** from Google Play or the App Store.

### > INSTALL DUO APP

Radford University uses two-factor authentication to enhance its security. With the Duo app, smartphones can be used as a second layer of authentication. Download **Duo** from Google Play or the App Store. For more information, visit [www.radford.edu/2fa](http://www.radford.edu/2fa).

## PREPARE YOUR COMPUTER

Check the Information Technology Services website for computer recommendations, including both minimum and recommended specs, at [www.radford.edu/computers](http://www.radford.edu/computers).

Radford University provides the Microsoft Office suite at no charge for Windows, Macintosh and tablets. For more information, visit [www.radford.edu/office](http://www.radford.edu/office).

## IT SYSTEMS

**ONECAMPUS:** This portal is how students access email, grades, class schedules, finances and housing information.

**D2L:** Desire 2 Learn, or D2L, is Radford's learning management system. Search D2L in OneCampus to access. Many professors post content, discussion boards and grades on D2L.

**IT ONESTOP:** This is the quickest online route to technology assistance. Use our online form to request support or search the Solutions Library to find a step-by-step guide. Access IT OneStop through [www.radford.edu/onestop](http://www.radford.edu/onestop).

**TAC:** Technology Assistance Center, or TAC, is our walk-in support desk at Walker Hall 153. Visit the TAC Monday through Friday between 8 a.m. and 5 p.m., request assistance by phone at 540-831-7500 or make a request online at [www.radford.edu/onestop](http://www.radford.edu/onestop).



**INFORMATION TECHNOLOGY SERVICES**  
[www.radford.edu/onestop](http://www.radford.edu/onestop)



# UNIVERSITY SERVICES

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## IDENTIFICATION CARDS

### ONE Card

The ONE Card is the **official identification card** for Radford University. It is used for access to meal plans, to make purchases from vending and snack machines, for access to laundry facilities, as payment for printing in computer labs and also serves as a building key for all residence halls and several academic areas. In addition to these on-campus uses, some off-campus merchants accept the ONE Card as a method of payment.

All incoming students will be issued a ONE Card as part of the Quest experience. The ONE Card Office is located in **Heth Hall on main campus**. Students at our Roanoke site should go to the Student Accounts office on the **fourth floor of Carilion Roanoke Community Hospital**.

Students can make deposits and view account balances (including dining) by searching ONE Card in their **OneCampus** account.

### RUC ID Cards and Prox Cards

Radford University at Carilion (RUC) students are also required to have an ID badge. The issued ID badge is to be worn while on university property at all times. Residential students also receive a Prox card. The Prox card provides access to the residence hall, fitness center and the Highlander House, in addition to academic and study areas.

Both cards can be obtained in the Student Accounts Office on the fourth floor of Carilion Roanoke Community Hospital.

## REVIEW YOUR DINING PLAN

Main campus students living in a residence hall will be assigned the **Highlander Residential Plan** at the beginning of each semester. The Highlander Residential Plan guarantees two meals per day / 14 meals per week for the full 15 weeks of the semester.

Students may choose to upgrade to the **Highlander All-Access Plan**, which allows for unlimited access to Dalton Kitchen plus two retail meal swipes each day. Changes to dining plans can be made online through your **OneCampus** account until Aug. 19 and by email to [onecard@radford.edu](mailto:onecard@radford.edu) or in person at the ONE Card office, in **Heth Hall**, until Sept. 4.

Radford University provides students with a wide array of excellent dining options, including an all-you-care-to-eat dining location, two food courts and a Starbucks. For more information on meal plans, pricing and dining options, visit [www.dineoncampus.com/radford](http://www.dineoncampus.com/radford).



**ONE CARD OFFICE**

[www.radford.edu/onecard](http://www.radford.edu/onecard)

# PARKING AND TRANSPORTATION

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## MAIN CAMPUS

Students who wish to bring a car to main campus can purchase a **parking permit** online through **OneCampus** (search and click **Manage Parking Account**) or in person in the **ONE Card Office** in **Heth Hall**.

The university enforces parking regulations every Monday through Friday from 7 a.m. to 6 p.m. Visit [www.radford.edu/parking](http://www.radford.edu/parking) to learn about campus parking regulations, including which lots are available for students. Students living on main campus must purchase a permit for their appropriate housing designation (resident or university apartment student).

Radford University, in cooperation with the city of Radford, offers a transit bus system to provide safe, reliable and free transportation for students. The transit has routes around campus, as well as to the city of Radford and the towns of Christiansburg and Blacksburg.

## RADFORD UNIVERSITY AT CARILION, ROANOKE

There is no fee to park in Carilion Roanoke Community Hospital Parking Garage; however, **permits are required**. To obtain a permit, go to the **Student Accounts office** (fourth floor) or search and click **Manage Parking Account** in **OneCampus**.

Students attending classes or programming on main campus must purchase a main campus parking permit or pay the hourly parking rate through the new mobile parking app. Non-registered vehicles will be ticketed on main campus, and these tickets will not be eligible for appeal.



# BOOKSTORE

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## MAIN CAMPUS

Located in **Dalton Hall**, the University Bookstore sells textbooks, supplies, Radford University apparel and more. Students can order textbooks online before the semester starts or buy books after getting to campus.

Students using financial aid to pay for textbooks should apply for a **bookstore voucher** in **OneCampus** through the **Finances** icon. Once approved, the voucher can be applied to book purchases beginning the Monday prior to the start of the semester.

## RADFORD UNIVERSITY AT CARILION, ROANOKE

Textbooks and class material can be purchased from the University Bookstore by logging in to the **OneCampus** portal and searching **Books**, then clicking on **View Books for Term**. Textbooks and materials will be shipped directly to RUC and RHEC students.

Financial aid-eligible RUC and RHEC students may also apply for a bookstore voucher in OneCampus through the **Finances** icon.

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# WE WANT YOU TO FEEL SAFE

## RADFORD UNIVERSITY POLICE DEPARTMENT

The Radford University Police Department, or RUPD, works to provide a safe environment for all students, faculty, staff and visitors through:

- > Response to emergency and non-emergency calls
- > Well-being checks on students when concerns arise
- > Providing safety escorts on campus by request 24/7

## RADFORD UNIVERSITY AT CARILION SAFETY

Security cameras throughout the hospital and the parking garage are monitored 24/7 at Radford University at Carilion. Prox cards allow only RUC students, faculty and staff to access certain parts of the site, including study areas. Students living in The Patrick Henry will also use their Prox card to access residential facilities. Carilion Police work in tandem with RUPD to handle any situations or security concerns.

## SAFETY RESOURCES

### Blue Light Phones

Blue emergency phones placed around campus and near parking lots immediately connect callers to a police dispatcher.

### Radford Alerts

Students are automatically enrolled to receive Radford Alert messages through cellphone calls, SMS messaging and email addresses. Students can review and update their phone number and personal email address in **OneCampus**.

### RadfordSafe App

This app provides the capability to submit reports for suspicious or violent activities, access emergency information and summon emergency help quickly by using location data. Download this app from Google Play or the App Store.

### Anonymous Tips

If you see something, say something. Anyone can report anonymous tips on the RUPD web page or via the RadfordSafe app.



**RADFORD UNIVERSITY POLICE**

[www.radford.edu/police](http://www.radford.edu/police)



# WE WANT TO SUPPORT YOU

## OFFICE OF THE DEAN OF STUDENTS

The Office of the Dean of Students responds to the questions and personal concerns of students and oversees the protection of student rights. The office plays a major role in promoting and upholding the shared values and ideals of the Radford University community.

The DOS team can assist students who don't know where to start to find assistance. The DOS office is the home of the Highlander Pantry and assists students with finding resources for basic life needs, including SNAP benefits, to support student success.

 [www.radford.edu/dos](http://www.radford.edu/dos)

## CENTER FOR ACCESSIBILITY SERVICES (CAS)

The Center for Accessibility Services (CAS) is committed to the ongoing goal of empowerment, access and inclusion so that all individuals on campus can fully participate in the university experience.

CAS works with students seeking reasonable accommodations under the Americans with Disabilities Act on an individualized, case-by-case basis in an interactive process. It is the student's responsibility to inform the Center for Accessibility Services (CAS) that they are seeking an accommodation based on disability.

 [www.radford.edu/cas](http://www.radford.edu/cas)

## STUDENT COUNSELING SERVICES

Student Counseling Services (SCS) provides free and confidential mental health services for eligible students at both our main campus and Roanoke site:

- Individual, group and couples psychotherapy
- Informal confidential consultation walk-in hours through the Let's Talk Program
- Access to tele-behavioral services (Virginia residents only)
- Referrals for specialized services
- Educational programs on relevant well-being and mental health issues
- Emergency evaluations

 [www.radford.edu/counseling](http://www.radford.edu/counseling)



# GET INVOLVED

At Radford University, we believe that college is about more than just getting an education. It's about finding your passion, exploring new interests and making lifelong connections.

## STUDENT RECREATION AND WELLNESS

Radford is home to a variety of fitness facilities and opportunities, including:

- > Outdoor programs
- > Intramural and club sports
- > Esports

 [www.radford.edu/recreation](http://www.radford.edu/recreation)

## CONNECTED COMMUNITIES

Connected Communities is your home away from home! A place where you matter and belong. Every Highlander will find community, resources and support within Connected Communities.



[www.radford.edu/connected-communities](http://www.radford.edu/connected-communities)

## STUDENT INVOLVEMENT

With 200+ organizations, whether it's sports, music, politics or community service, we have a club for that!

 [www.radford.edu/ruinvolved](http://www.radford.edu/ruinvolved)

## CAREER AND TALENT DEVELOPMENT

Whether you're looking for an on-campus job, identifying your talents, exploring internships or defining your career path, our career team is here to help! Radford students enjoy access to:

- > Career fairs and skill-building events
- > Handshake, our online job and internship search platform
- > Pathway U, a self-guided online career assessment

 [www.radford.edu/career-services](http://www.radford.edu/career-services)

# WELCOME WEEKS AT RADFORD

Encourage your student to keep an eye out for more information on these activities designed to help them get settled at Radford University!



## CONVOCATION

Aug. 22  
Radford, Virginia



## BONNIE BASH

Aug. 23  
Radford, Virginia



## RADFORD COMMUNITY FEST

Aug. 23  
Radford, Virginia



## RADFORD NIGHT AT ELMWOOD PARK

Roanoke, Virginia



## ROANOKE STAR TREK

Aug. 23  
Roanoke, Virginia



## CLUB FAIR

Aug. 29  
Radford, Virginia

Sept. 2  
Roanoke, Virginia

# RADFORD RESOURCES

## **Admissions | [admissions@radford.edu](mailto:admissions@radford.edu)**

**Main campus:** Russell Hall First Floor | **Roanoke:** Carilion Roanoke Community Hospital 409

*Supports students through their enrollment at Radford, including Student Immunization Form and Consent to Enroll Form.*

## **Bursar | [bursar@radford.edu](mailto:bursar@radford.edu)**

**Main campus:** Heth Hall Third Floor | **Roanoke:** Carilion Roanoke Community Hospital 402-406

*Oversees collection of tuition and fee payments, tuition payment plans and disbursement of financial aid funds.*

## **Center for Accessibility Services (CAS) | [cas@radford.edu](mailto:cas@radford.edu)**

**Main campus:** Russell Hall 301 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Promotes equal educational access and opportunities for qualified students with documented disabilities.*

## **Career and Talent Development | [csc@radford.edu](mailto:csc@radford.edu)**

**Main campus:** Russell Hall Third Floor | **Roanoke:** Carilion Roanoke Community Hospital 431

*Supports students as they identify their talents and explore professional career opportunities.*

## **Connected Communities | [connectedcomm@radford.edu](mailto:connectedcomm@radford.edu)**

**Main campus:** Heth Hall 157 and Trinkle Hall 162 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Supports individual and community development and a sense of belonging among all students.*

## **Dean of Students | [dos-web@radford.edu](mailto:dos-web@radford.edu)**

**Main campus:** Heth Hall 274 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Responds to the student concerns and oversees the protection of student rights. The DOS team can assist students who don't know where to start to find assistance, including finding resources for basic life needs.*

## **Financial Aid | [finaid@radford.edu](mailto:finaid@radford.edu)**

**Main campus:** Heth Hall 169 | **Roanoke:** Carilion Roanoke Community Hospital 409

*Assists prospective students, enrolled students and their families in identifying and securing financial aid funds.*

## **Fraternity and Sorority Life | [fslife@radford.edu](mailto:fslife@radford.edu)**

**Main campus:** Hurlburt Student Center 204

*Offers opportunities for leadership, service, scholarship and friendship.*

## **Highlander Success Center | [hsc@radford.edu](mailto:hsc@radford.edu)**

**Main campus:** Young Hall | **Roanoke:** Carilion Roanoke Community Hospital 506-509

*Gives integrated academic support, including academic advising, tutoring and writing support.*

## **Housing and Residential Life | [housing@radford.edu](mailto:housing@radford.edu)**

**Main campus:** Heth Hall 226 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Supports residential student needs.*

## **ONE Card Office | [onecard@radford.edu](mailto:onecard@radford.edu)**

**Main campus:** Heth Hall 152 | **Roanoke:** Carilion Roanoke Community Hospital 402-406

*Supplies Radford's official identification card, used to access meal plans, building facilities and more.*

## **Military Resource Center | [military@radford.edu](mailto:military@radford.edu)**

**Main campus:** Russell Hall 406 | **Roanoke:** Carilion Roanoke Community Hospital 420

*Serves student veterans, active military and reserve members, spouses and military dependents.*

## **Student Counseling Services | [scs@radford.edu](mailto:scs@radford.edu)**

**Main campus:** Davis Hall Lower Level | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Offers free, confidential mental health services for eligible students.*

## **Student Involvement | [involve@radford.edu](mailto:involve@radford.edu)**

**Main campus:** Hurlburt Student Center 221 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Oversees student organizations, campus programming, leadership initiatives and community service.*

## **Student Recreation and Wellness | 540-831-7164**

**Main campus:** Student Recreation and Wellness Center | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Provides recreational opportunities through facilities, services and programs, including outdoor programs, intramural sports, club sports, esports, wellness and fitness.*

## **Student Standards and Conduct | [conduct@radford.edu](mailto:conduct@radford.edu)**

**Main campus:** Heth Hall 207 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Sets and enforces standards of student conduct to promote student accountability.*

## **Substance Abuse and Violence Education Support (SAVES) Services | [saves@radford.edu](mailto:saves@radford.edu)**

**Main campus:** Davis Hall Lower Level | **Roanoke:** Carilion Roanoke Community Hospital 421-430

*Aims to reduce negative consequences related to substance use/misuse and/or violence through campus-wide initiatives.*