

Sending Files Using SendSecure

Radford University | Department of Human Resources - Benefits

Head to the Department of Human Resources' SendSecure link for Benefits:

<https://sendsecure.xmedius.com/r/923c762cf70942fbb096a3c63d23ee5a/guests/new?locale=en>

Follow these instructions to successfully and securely send your files.

1. After following the above link you will land here:

XM SendSecure – Send Files Securely
XM SendSecure allows the secure exchange of sensitive documents via virtual SafeBoxes

[Login](#)
English ▾

For Human Resources - Benefits

To create a SafeBox and upload files, please provide your information.
All documents and messages posted to the created SafeBox are encrypted according to the highest security standards.
The posted content will be kept as long as the SafeBox is open.

From:

Your Name

Your Email *

Your Cell Phone or Direct Line

Subject:

SafeBox Subject *

I'm not a robot 
reCAPTCHA
Privacy - Terms

CREATE SAFEBOX

Enter **your** Name (required).

Enter **your** Email Address (required).

Enter **your** Phone Number (if desired).

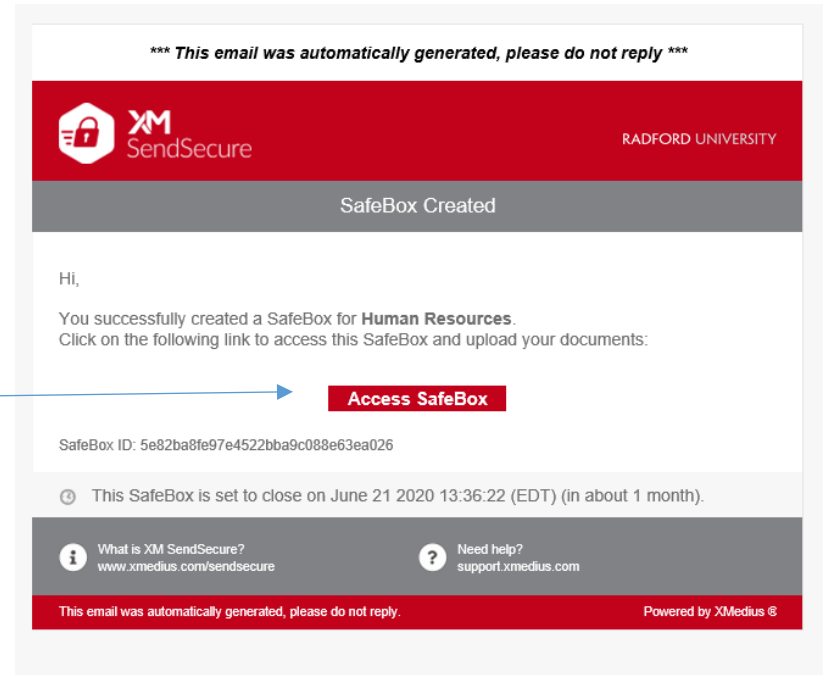
Enter Subject (required).

Check that you are not a Robot (required).

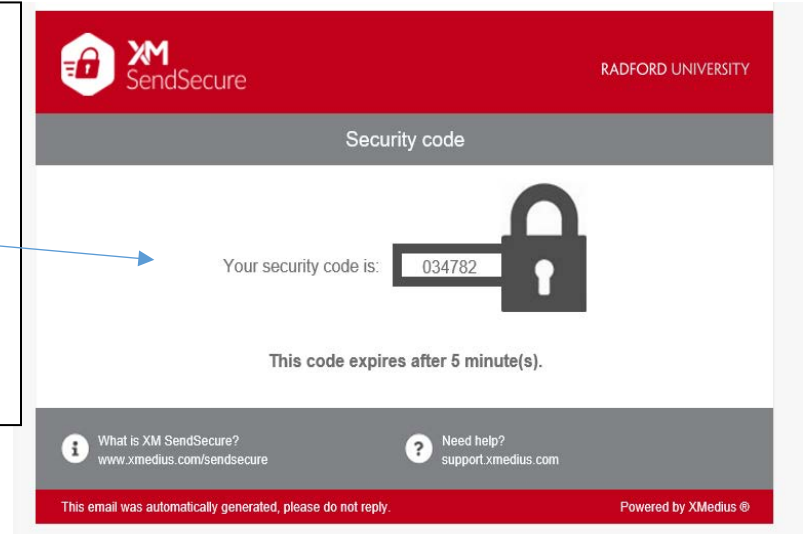
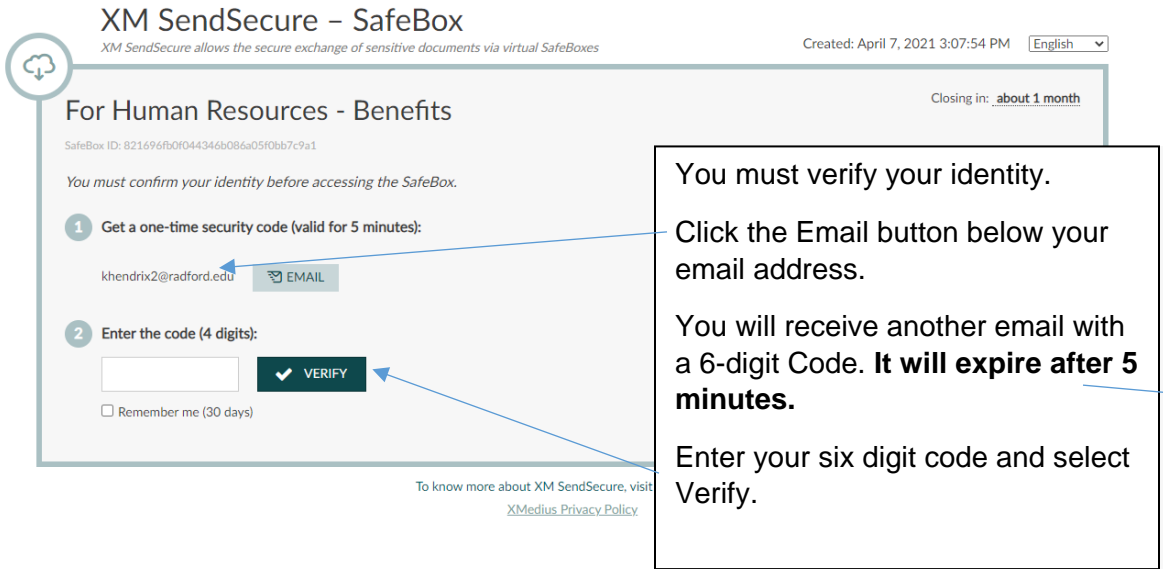
Select 'Create SafeBox.'

2. You will receive an email from XM SendSecure that looks like this:

After you select 'Create SafeBox' you will receive an email from XM SendSecure do-not-reply@xmedius.com.
You must click 'Access SafeBox' in the message to continue.



3. After clicking access SafeBox in your email you will land here to verify your identity:



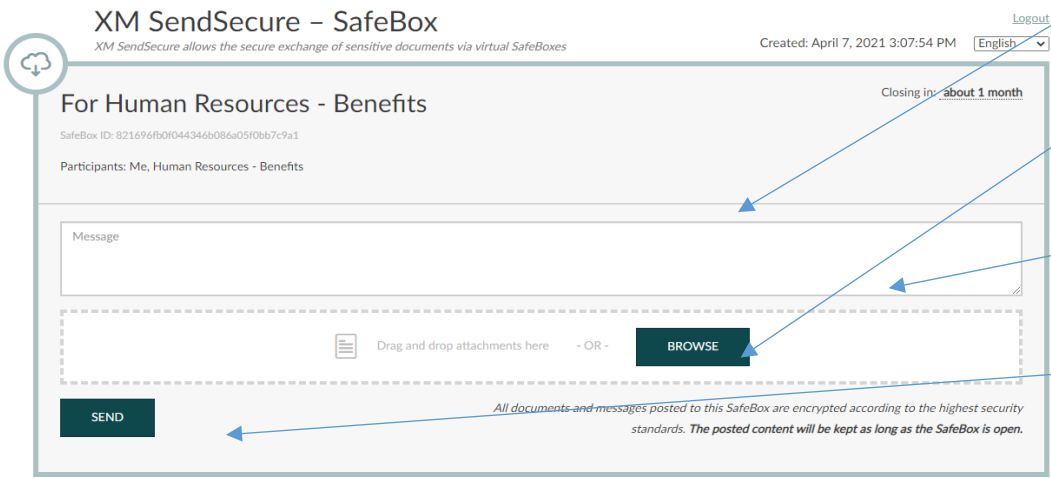
4. After entering your six-digit code, you can now upload your file(s):

Enter a message (if desired).

Select Browse and locate and select the document(s) you wish to upload.

Your selected file will appear here.

Select 'Send.'



5. Once sent you will receive a confirmation email:

The confirmation email confirms that our office was sent your file(s). If you do not receive a confirmation email please try again, your files were not sent.

You can access your SafeBox and file(s) by clicking 'Access SafeBox.'

Your SafeBox will look like this once you upload files, select "Reply All" to add more content.

